



# Our Values

***“Honest, Accountability,  
Excellence, Empowerment”***

These are the values of Spectrum Quest. In working towards our **vision** of the world by executing our **mission**, we choose to *be* people who hold to certain **values** in pursuit of that **vision** and **mission**. This guides our **methodology**, and where our **methodology** is not clear on how to act, we act in accordance to those **values**. Spectrum Quest holds and lives out more **values** than what is listed below, but these ones we consider key, and have a wider influence on the business.

# Honesty

We seek to be open and transparent about our:

- Intent and methods as a business
- How we express our **vision** and **mission**
- And our intent and actions as individuals.

## How

We do this by seeking to put all relevant information about Spectrum Quest on the website, and speaking **honestly** with participants and parents about what is going on, and what they can expect. When asked for information, we speak truthfully, giving accurate information where we can, and acknowledge plainly areas we are not prepared to give information and why. For example, where privacy is concerned information will generally be withheld.

## **Accountability**

To take responsibility for our actions and decisions, and be able to be held to account for them when asked.

### **How**

We do this by owning up to our failures to those impacted. We seek to make sure the Spectrum Quest program is comprehensive in its business practices. Actively seek to understand and abide governmental laws, rules, and systems. To seek to go above and beyond what responsibility is expected of Spectrum Quest.

## Excellence

Strive to provide quality service to everyone Spectrum Quest does business with.

### How

We do this by dedicating time outside of program hours to researching, reviewing, and preparing for Spectrum Quest programs, and setting a price to participants that supports this. By regularly seeking feedback from participants and parents, targeting specific issues where it is helpful. And where able, to creatively look beyond our **methodology** to provide service that aligns with our **vision** and **mission**.

# Empowerment

We believe that every person should have the opportunity to make their own decisions, and seek to encourage and empower those around us to do so in an informed manner.

## How

We do this by allowing participants to choose how far they wish to engage in the program. We avoid doing things for participants that they find difficult, instead, we challenge and support participants to do what they find difficult so that they might grow. We do not force them into this, rather, we encourage and reward them when they attempt the challenge, irrespective of their success so they might gain confidence.